



**DHL Global Forwarding (Malaysia) Sdn. Bhd.**

**Role Title:** Country Head of Security & Operational Resilience, DHL Global Forwarding Malaysia

**Position:** Managerial

If interested, please send your resume/CV to the below HR Contact:

**Email:** kamlun.yeong@dhl.com

**HR Contact:** Kam Lun

**Overview:**

Global supply chains and transportation networks form the backbone of the global economy and DHL Global Forwarding (DGF) plays an important role within. DGF as the leading global air and ocean freight forwarder puts security, health & safety, operational resilience and business continuity as an absolute top priority for its employees and customer's success.

**Accountabilities:**

1. Provide professional security and safety solution and support for Customers and Country Management.
2. Provide direction, support and advice on Security, Business Continuity and Safety related issue to Country Management.
3. Advise Country Management on any Security related updates and to recommend appropriate security practices to ensure policies and business needs met to specification.

**Responsibilities:**

- Coordinate and roll out the Business Continuity Management (BCM) in the Country.
- Source an appropriate Security Vendors and Consultants with respect to the purchase of Security or safety Equipment.
- Monitor and audit the Security Vendors performance.
- Establish professional liaison with Law Enforcers/Local Authorities/Regulatory Bodies/Security Consultants/Private Investigators to ensure strong links are maintained.
- Maintain close working relationship with DHL Legal Representative/Risk Management.
- Enlist the support of all DHL staff to ensure the DHL's environment is safe, secured and compliant to DHL standards.
- Facilitate the formation, testing and maintenance of Business Continuity Management System.
- Provide professional investigation to Compliance Office.
- Liaise closely with other Security Team globally to ensure cohesive and effective security strategy.
- Provide regular updates to Regional Office on any Security related issues.
- Ensure compliance to Global/Regional Security policies and procedures.
- Develop, implement and monitor policies, procedures of Security and Safety to safe guard DHL's employees, Customer's shipments, DHL's asset and information against lost, damage or incident.
- Coordinate Country Security and Safety activities and ensure compliance of DHL's staff and sub-contractors with security procedures as specified in the Regional Security Policy and Procedures Manual.
- Conduct Security Audits (and assist other audit teams) proactively and relatively to assess the effectiveness of security practices and procedures at Country sites.
- Coordinate the implementation of stipulated and other relevant Security training programs for Country personnel and in particular DHL's specific training program such as SAFE.
- Conduct Security related investigations and other inquiries as required.



- Developed extensive contacts with Security in variety industries, including the airfreight/airline industry.
- Provide input and participate in the reporting of Security and Safety incidents into the database.
- Prepare and analyze the database information for the production of regular reports on shipment and other security incidents.
- To recommend and initiate actions to investigate and resolve significant security incidents as they occur.
- Maintain a current threat and risk analysis by systematic analysis of national and international events, criminal trends.

**Qualifications:**

- Degree in any field with at least 10 years of knowledge and experience in supply chain security, AEO, TAPA, Aviation Security and other trade security initiatives.
- Knowledge and experience in Business Continuity Management; ISO22301.
- Highly motivated and able to work independently as well as in a team environment including the senior management team and colleagues. Able to work independently under pressure and cope with tight deadlines.
- Possess strong leadership, communication, planning, organization and presentation skills.
- Excellent communication skills with strong analytical skills.
- Sound knowledge and skills in implementing security systems, technologies and procedures.
- Excellent computer skills and comprehension of MS Office (Outlook, Word, Excel, PowerPoint).
- Language Skills: English, Bahasa Melayu

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